

QUALITY POLICY

Inventure Sales, India is committed to World Class High Precision Products and Services in the Healthcare Industry to symbolize with its Brand Name “ *Kaiser* “, a Leader, through Quality Management Systems and Team Integration.

To achieve customer satisfaction and continuously improve our business, we are committed to :-

- Meeting & Enhancing the Standards in Quality Management System to deliver Global quality products.
- Continuous Product Upgration through Customer Feedbacks and Latest Market Surveys.
- ‘One Stop Shop Concept’, across all our Product and Customer Segments, to enhance the Value Proposition to our clients.
- Promptly and effectively solve Customer Complaints, increase Equipment Uptime, preventing problems from recurring to earn Customers Trust and Loyalty.

Quality Policy is based on these basic principles :

- Identify what our Targeted Customers Deeply Value and Want to meet their highest level of Expectation.
- Install Teams to review our Processes, Identify the potential for errors and take immediate remedial measures to eliminate them.
- All Operations, Decisions, Processes, Systems, Plans and Actions of Inventure Sales will be conducted in accordance with this policy to Hardwire the Voice of the Customer.
- Employees Participation for Continuous Improvement by Training and Motivation.

This policy statement will be reviewed at Management Review Meeting annually.

Karan Paul
Managing Director

February 2nd , 2018